

Notice of Data Event

March 19, 2024

Omni Healthcare Financial Holdings (“Omni Healthcare”), parent holding company of the affiliated entities Omni Healthcare Financial LLC (formerly known as Global Financial, Chiro Capital, or MedChex) and Injury Finance LLC, is providing notification of a recent incident. Omni Healthcare provides services to healthcare organizations in support of their health care operations. In order to provide these services, Omni Healthcare needs access to certain information which healthcare organizations provide to Omni Healthcare. Unfortunately, Omni Healthcare recently suffered a data incident that may affect the privacy of certain information provided by those healthcare providers to Omni Healthcare.

On January 19, 2024, Omni Healthcare experienced a network disruption. Upon discovery, we immediately isolated our network and third-party specialists were engaged to investigate the incident. Our investigation determined that an unknown third-party accessed or acquired certain information on our network between January 18, 2024, and January 19, 2024. Therefore, we reviewed the information to determine the type of information potentially involved and to whom it related. The information varied by individual but may include: patient names, contact information, dates of birth, Social Security numbers, diagnosis & treatment information, medical record numbers, treatment costs, and provider names.

Omni Healthcare has taken steps to address the incident and we are committed to protecting the information entrusted to us. Upon learning of this incident, we immediately began an investigation and reported the incident to law enforcement. We also implemented additional security measures to further protect our systems and help prevent similar incidents from occurring in the future.

Additionally, we are mailing notice letters to potentially affected individuals for whom we have address information. The letters will include information about this incident and steps that individuals can take to monitor and help protect their information, including access to free credit monitoring and identity protection services. Additional

steps that individuals may take to monitor and protect their information are also included below. We have also established a toll-free call center to answer questions about the incident, provide access to free credit monitoring and identity protection services for potentially affected individuals, and address related concerns. The call center is available between the hours of 9:00 AM and 6:30 PM Eastern Time, excluding major U.S. holidays, and can be reached at (866) 495-7092. You can also reach us by writing to 16905 Northcross Dr. Suite 300, Huntersville, NC, 28078.

In general, we encourage individuals to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228.

Individuals have the right to place an initial or extended fraud alert on a credit file at no cost. If individuals are a victim of identity theft, they are entitled to an extended fraud alert lasting seven years. As an alternative to a fraud alert, they have the right to place a credit freeze on a credit report. The credit freeze is designed to prevent credit, loans, and services from being approved without consent. Pursuant to federal law, individuals cannot be charged to place or lift a credit freeze on your credit report.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion	Experian	Equifax
1-800-680-7289	1-888-397-3742	1-888-298-0045
www.transunion.com	www.experian.com	www.equifax.com
TransUnion Fraud Alert	Experian Fraud Alert	Equifax Fraud Alert
P.O. Box 2000	P.O. Box 9554	P.O. Box 105069
Chester, PA 19016-2000	Allen, TX 75013	Atlanta, GA 30348-5069
TransUnion Credit Freeze	Experian Credit Freeze	Equifax Credit Freeze
P.O. Box 160	P.O. Box 9554	P.O. Box 105788
Woodlyn, PA 19094	Allen, TX 75013	Atlanta, GA 30348-5788

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.